



We build strength, stability and self-reliance.

March 19, 2020

To Whom It May Concern:

Based on the latest information from the World Health Organization and the U.S. Centers for Disease Control and Prevention, Habitat for Humanity International is suspending all Global Village volunteer builds scheduled to begin March 2 through June 30, 2020 that were to take place in Asia and the Pacific, Europe, Latin America, Middle East and Africa and Canada.

As a result of this necessary but unexpected build cancellation, we kindly request that you give full consideration to refunding or providing credits without change fees for tickets purchased by our volunteers who were flying into and out of these regions.

Habitat International has been closely monitoring the 2019 novel coronavirus (COVID-19) outbreak and the precautions governments, health organizations, businesses and other international non-governmental organizations continue to take to limit its spread and impact in a growing number of countries. Our priority is always the health and safety of our staff, volunteers, partners and the people we serve. Habitat is taking a proactive approach to minimize potential exposure to the virus. Many of our Global Village builds take place in communities that may not be prepared to address an outbreak of the virus. We must take caution to not potentially expose these vulnerable communities to the virus through accidental transmission from our volunteer or staff teams.

We are an international, charitable organization working toward a world where everyone has a decent and affordable place to call home. Our work relies on the help of volunteers, who serve in local communities to help replace substandard shelters with safe, decent housing. We appreciate your thoughtful review of this request and hope you will be able to issue full refunds or credits without change fees to those who pledged to give their time and effort to build alongside future homeowners as they seek strength, stability and independence through affordable shelter.

Thank you for your time and support of Habitat, our volunteers, and our efforts.

Please contact us at 1-800-6675137 or globalvillage@habitat.ca if you have additional questions.

In partnership,

Rob Voisin

SVP, Operations

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