



## **Frequently Asked Questions – Interfaith 2019**

### **How do I volunteer as an individual?**

Register as a volunteer on our website, and then sign up for shifts that work with your schedule! Contact Monica to let her know that you would like your volunteer hours to contribute to the 2019 Interfaith goals: [volunteer@hfh.org](mailto:volunteer@hfh.org) or 780-451-3416 x 222.

### **I am unable to volunteer for a full shift. Can I just come out for a partial-day?**

**Construction:** We require construction volunteers to stay for the shift (8:30am to 4:00pm). Note: the mandatory safety orientation starts at 8:30 am sharp.

**ReStore:** We offer more flexible shifts in our ReStores. The mandatory safety orientation will be at the start of your scheduled shift. To schedule a partial shift: Trish at [tharyett@hfh.org](mailto:tharyett@hfh.org) or 780-451-3416 x 234.

### **How can I recruit a group?**

Spread the word to others in your Faith Group! Post about this event on social media. Group sizes can be between 5 – 20. You will need to designate one person as the Team Leader.

### **How do I register my group?**

Please contact Kim at [kdedeugd@hfh.org](mailto:kdedeugd@hfh.org) or 780-451-3416 x 232. You will receive our group information package which includes a registration form. Complete and return the registration form, then we will contact you to discuss possible dates for your group.

### **What are my responsibilities as an Interfaith Team Leader?**

1. You are our main point of contact for your group.
2. Fill out and return the group registration form. We will contact you to schedule a volunteer day. We will then forward the Group Volunteer Package with all instructions/details for your group.
3. You will send this information along to the rest of your group. These instructions will include: how to register for the volunteer shift and our volunteer requirements.

### **What if someone in my group does not have any tools or safety gear?**

We can lend you everything you need, but we ask that you bring your own work gloves. Please note that volunteering for construction requires wearing hard hats, steel-toed boots, and long pants. If you have a religious or cultural clothing requirement that restricts you from volunteering for construction, contact Trish to discuss if the ReStore is a good fit for you: [tharyett@hfh.org](mailto:tharyett@hfh.org) or 780-451-3416 x 234.

### **Who is eligible to volunteer? What are your minimum requirements?**

- a. Beginners to tradespeople are welcome. No experience necessary.
- b. Must be at least 16 years old to volunteer, 16 and 17 year olds must work alongside a parent.
- c. Must be able to work independently, have conversational English and the ability to do labour.
- d. Minimum lifting requirements: 15 pounds. Must be able to stand/walk for long periods of time.

### **My group has registered and set up a volunteer date. How do I join them?**

Please contact your group's Team Leader to request a copy of our Group Volunteer Package which has all the necessary information about your group's volunteer day. This package includes the time, location and date of your group's volunteer day, along with directions on how you can register as a volunteer on our website and join your group. If you do not know who your Team Leader is, please contact Monica at [volunteer@hfh.org](mailto:volunteer@hfh.org) or 780-451-3416 ext 222.

**Contact us with any questions! [volunteer@hfh.org](mailto:volunteer@hfh.org) or 780-451-3416 x 222**